

2024-2025 Season Registration FAQ

Q: How do I register?

A: <u>Returning Members</u> can register by logging in to their account and following the registration prompts on the Member's Area page. If you need help remembering your username or password, use forgot username and forgot password links under the Member Login or contact the office directly.

<u>New Members</u> should submit a Membership Application Form when it becomes available on the Club Website on Monday August 4th, 2025. Any requests submitted before this date will not be accepted. Applications will be accepted starting on August 18th, 2025.

Q: When should I register?

A: <u>Returning Members</u> can begin registering online on Monday June 16th, 2025, at 10:00 AM. This year the Returning Member Deadline is **Friday August 1st, 2025**. After this date, requests for league play will be put in priority sequence based on the date received by the Club, and previous seasons spots will no longer be guaranteed.

<u>New Members</u> can submit a membership application starting on Monday August 4th, 2025, at 10:00 AM. Leagues will only begin accepting members on **Monday August 18th**, where space is available. New members joining an existing team may be accepted before this date. These members will be contacted directly by the office or league.

Q: What are the fees and how can payment be made?

A: The fees for this season are posted on the club website under Membership Registration. The fees posted are per member and not per team.

<u>Returning Members have two options</u> for payment of Membership Fees:

- Payment in 50% installments; with the first installment paid upon registration and the second installment due by September 5th, 2025. The entire balance must be paid in full before September 20th, 2025.
- Payment in full at the time of registration.

<u>New Members or any Member registering after August 4th, 2024</u>, must submit payment in full at the time of registration.

Payments can be submitted online using Visa or MasterCard. Cash and Cheque payments will also be accepted by mail or in person. To pay by cash or cheque, please contact the office directly to make arrangements.

Q: How can I sign up for a locker?

A: Once you have logged in to the club website, you will find the link to register and pay for a locker under Membership Registration on the Member Area page.

Q: How can I sign up for a club name tag or copy of the Club Roster?

A: Once you have logged in to the club website, you will find the link to register under Membership Registration on the Members Home page. Club name tags are free to New Members and available to Returning Members for \$9.00. The Club Roster is a paper booklet listing all adult EYCC members and their contact information. It is available for free upon request. If you do not want to be included in the Club Roster, please indicate this when completing the registration form.

Q: Where can I order curling equipment?

A: Once you have logged in to the club website, you will find the link to order and pay for curling equipment under Membership Registration on the Members Home page. Orders will be available for pickup **no earlier than** the first day of curling.